



GET US BACK ON TRACK

THE CITY VALLEY RAIL LINK

RAWTENSTALL · EWOOD BRIDGE · STUBBINS · RAMSBOTTOM · BURY · MANCHESTER



Consultation Results June 2022

Foreword:

In January 2020, the government pledged £500 million for the Restoring Your Railway Fund with the aim of starting to reopening lines and stations across England and Wales.

Since the launch of the fund, the Department for Transport (DfT) invited MPs, local councils and community groups across England and Wales to propose how they could use funding to reinstate restore closed stations and reinstate their services.

Rossendale Borough Council secured £50,000 funding from Restoring Your Railway and £100,000 from Lancashire County Council to appoint Systra to produce a Strategic Outline Business Case (SOBC).

The original Rawtenstall, Ramsbottom to Bury line closed to passengers in 1972 and to freight in 1980 – one of the last lines in the country to close in the Beeching cuts.

Currently 55% of Rossendale working age residents leaving the borough each day to access employment, and Rossendale is the only local authority in Lancashire without a rail link.

Options currently include an integrated train shuttle service connecting with Metrolink trams in the Bury area, or a direct train to Manchester Victoria that also includes Heywood. This line would create stations at Rawtenstall, Ewood Bridge (park and ride for Haslingden), Stubbins, Ramsbottom and Bury.

Two surveys, one for individuals and one for businesses, were published on the 14th May 2022 and closed on the 22nd June 2022.


Key Findings:

Key findings from the survey include:



- Demand for rail travel is more likely to grow in the next 12 months – 29% of respondents had an increase in their rail use and only 2% had a decline. This is made up of a mix of new leisure, education and employment demand;
- In order to access central Manchester, 30% of respondents would be very likely to use an improved bus service, but more than double, 70%, were very likely to use a rail service – demonstrating a rail solution would be much stronger in getting people to use public transport with a lower environmental impact;
- 86% of residents of Bury and Rossendale who completed the survey were supportive of a new rail link into Manchester with only 11% against it;
- Residents were almost equally supportive of either a Metrolink or heavy rail option, with the heavy rail to Manchester option scoring slightly higher;
- 67% of residents do not use the heritage railway or only use it occasionally;
- Only 3.5% of respondents were very satisfied with bus reliability and journey times.

Transport Connectivity Survey - INDIVIDUALS

1. Foreward

1. I confirm that I wish to submit the information entered into this form to Rossendale Borough Council and Lancashire County Council and SYSTRA. I give my consent for my responses to be used as described above.				
Answer Choices			Response Percent	Response Total
1	Yes		100.00%	1618
			answered	1618
			skipped	0

2. Introduction

2. Are you responding as: Please choose the option that best applies to you.				
Answer Choices			Response Percent	Response Total
1	A member of the public who lives in Rossendale or Bury		95.08%	1526
2	A member of the public who lives outside Rossendale or Bury		4.92%	79
			answered	1605
			skipped	13

3. Please can you enter the first part of your home postcode For example:-If your postcode is OL13 0BB, you would enter OL13 0-If your postcode is BL9 0SW, you would enter BL9 0-if your postcode is BB4 6QU, you would enter BB4 6This information will be used to understand how responses to the consultation differ depending on the areas people live.		
Answer Choices	Post Code	Response Total
Home	100.00% 1611	1611
	answered	1611
	skipped	7

4. What is the main reason you visit the Rossendale or Bury Districts?

Answer Choices			Response Percent	Response Total
1	I live here	<div></div>	90.14%	1453
2	To / from paid or voluntary work	<div></div>	2.17%	35
3	Travel during course of employment / business (e.g. meetings)	<div></div>	1.18%	19
4	To / from education (including taking children to school)	<div></div>	0.12%	2
5	Shopping	<div></div>	1.61%	26
6	To visit friends or family	<div></div>	2.17%	35
7	For leisure (e.g. cinema, entertainment, sports, eating out etc.)	<div></div>	1.61%	26
8	For health or medical appointments	<div></div>	0.25%	4
9	Prefer not to say	<div></div>	0.12%	2
10	Other (please specify):	<div></div>	0.62%	10
			answered	1612
			skipped	6

Other (please specify): (10)

1	12/05/2022 16:55 PM ID: 191205503	I live in Burnley but right on the border of Rossendale. Also work in Rossendale
2	16/05/2022 19:48 PM ID: 191472262	Full time paid work and voluntary work for different organisations
3	17/05/2022 16:35 PM ID: 191557338	East Lancs Railway Volunteer
4	24/05/2022 19:05 PM ID: 192035260	Multiple purposes
5	10/06/2022 17:00 PM ID: 193111583	For all reasons above except work , think more than one option should be available
6	12/06/2022 07:56 AM ID: 193166492	Buying house in area
7	18/06/2022 11:57 AM ID: 193645673	I live in Rossendale and work in Bury
8	19/06/2022 11:33 AM ID: 193678501	I live in the Rossendale area and go to Manchester frequently for shopping and leisure
9	19/06/2022 17:41 PM ID: 193689212	To visit East Lancashire railway

4. What is the main reason you visit the Rossendale or Bury Districts?

10 | 20/06/2022 01:38 AM | I pass through to go to Pendle area.
ID: 193699984

3. Individual transport use

5. Currently, how often do you use each of the following types of transport for any of your journeys?

Answer Choices	Every day	Less than everyday but more than once a week	About once a week	About once a fortnight	About once a month	Less than once a month	Never	Response Total
Walk	45.10% 681	24.44% 369	12.58% 190	2.58% 39	2.52% 38	4.11% 62	8.68% 131	1510
Cycle	0.79% 11	3.90% 54	3.76% 52	1.95% 27	3.47% 48	9.97% 138	76.16% 1054	1384
Bus / coach	3.54% 52	6.46% 95	5.78% 85	8.09% 119	13.80% 203	34.40% 506	27.94% 411	1471
Rail	0.42% 6	2.22% 32	3.05% 44	4.85% 70	11.22% 162	36.08% 521	42.17% 609	1444
Metrolink	1.18% 17	1.66% 24	2.91% 42	2.70% 39	7.83% 113	32.89% 475	50.83% 734	1444
Taxi	0.21% 3	1.60% 23	5.29% 76	6.19% 89	11.96% 172	36.02% 518	38.73% 557	1438
Car / van	65.13% 1033	26.54% 421	3.91% 62	0.69% 11	0.95% 15	0.57% 9	2.21% 35	1586
							answered	1613
							skipped	5

6. Thinking 12 months into the future, how often do you expect to travel by each type of transport compared to now?

Answer Choices	More frequently than now	The same as now	Less frequently than now	I don't know / this does not apply to me	Response Total
Walk	20.41% 311	71.92% 1096	2.17% 33	5.51% 84	1524

6. Thinking 12 months into the future, how often do you expect to travel by each type of transport compared to now?

Cycle	11.62% 166	48.29% 690	1.75% 25	38.35% 548	1429
Bus / coach	16.30% 243	63.92% 953	4.96% 74	14.82% 221	1491
Rail	29.28% 436	50.57% 753	2.62% 39	17.53% 261	1489
Metrolink	16.64% 243	54.66% 798	1.99% 29	26.71% 390	1460
Taxi	2.49% 36	68.21% 987	7.60% 110	21.70% 314	1447
Car / van	10.46% 165	69.12% 1090	18.14% 286	2.28% 36	1577
				answered	1611
				skipped	7

7. Currently, how often do you travel to the following places?

Answer Choices	Everyday	Less than everyday but more than once a week	About once a week	About once a fortnight	About once a month	Less than once a month	Never	Response Total
Manchester city centre	7.17% 114	9.43% 150	10.31% 164	10.50% 167	25.39% 404	33.00% 525	4.21% 67	1591
Elsewhere in Manchester	9.03% 139	12.35% 190	13.13% 202	10.07% 155	17.35% 267	27.36% 421	10.72% 165	1539
Rochdale	3.14% 47	4.47% 67	4.67% 70	5.61% 84	8.41% 126	28.97% 434	44.73% 670	1498
Bury	5.42% 85	11.09% 174	14.72% 231	15.55% 244	24.98% 392	21.80% 342	6.44% 101	1569
Ramsbottom	5.74% 89	11.61% 180	13.10% 203	12.65% 196	21.29% 330	26.77% 415	8.84% 137	1550
Rawtenstall	32.68% 516	32.87% 519	18.30% 289	6.65% 105	4.81% 76	3.67% 58	1.01% 16	1579
Bacup	12.25% 187	9.82% 150	7.99% 122	5.76% 88	10.28% 157	25.61% 391	28.29% 432	1527
Haslingden	17.97% 275	16.60% 254	14.64% 224	7.91% 121	11.37% 174	17.78% 272	13.73% 210	1530
Elsewhere in Rossendale	14.38% 219	20.88% 318	16.68% 254	9.19% 140	13.72% 209	17.93% 273	7.22% 110	1523

7. Currently, how often do you travel to the following places?

Elsewhere in Lancashire	9.48% 147	16.06% 249	17.48% 271	15.35% 238	19.94% 309	17.87% 277	3.81% 59	1550
Elsewhere in UK	3.35% 52	5.86% 91	9.40% 146	14.04% 218	25.05% 389	39.34% 611	2.96% 46	1553
							answered	1611
							skipped	7

8. You said that you travel to the following places. Please select the type of transport you use most often to travel to these places. If all 'Never' please skip the question.

Answer Choices	Walk	Cycle	Bus / coach	Rail	Metrolink	Taxi	Car / van	Other	Response Total
Manchester city centre	0.77% 12	0.26% 4	33.87% 528	5.07% 79	8.79% 137	0.19% 3	50.29% 784	0.77% 12	1559
Elsewhere in Manchester	0.94% 14	0.27% 4	10.90% 162	1.88% 28	5.05% 75	0.81% 12	78.06% 1160	2.09% 31	1486
Rochdale	0.16% 2	0.88% 11	7.73% 97	0.56% 7	0.72% 9	0.40% 5	80.88% 1015	8.69% 109	1255
Bury	0.80% 12	0.60% 9	9.48% 143	0.99% 15	1.06% 16	0.53% 8	85.01% 1282	1.53% 23	1508
Ramsbottom	6.64% 99	1.88% 28	5.30% 79	2.48% 37	0.00% 0	1.54% 23	79.93% 1191	2.21% 33	1490
Rawtenstall	17.91% 280	1.34% 21	5.57% 87	1.02% 16	0.00% 0	1.34% 21	72.04% 1126	0.77% 12	1563
Bacup	6.19% 82	1.43% 19	3.70% 49	0.00% 0	0.00% 0	0.15% 2	79.77% 1057	8.75% 116	1325
Haslingden	11.34% 162	0.84% 12	3.43% 49	0.00% 0	0.00% 0	0.21% 3	80.18% 1145	3.99% 57	1428
Elsewhere in Rossendale	6.19% 92	1.82% 27	3.97% 59	0.20% 3	0.00% 0	0.61% 9	84.59% 1257	2.62% 39	1486
Elsewhere in Lancashire	0.26% 4	0.33% 5	3.21% 49	1.97% 30	0.07% 1	0.13% 2	92.26% 1407	1.77% 27	1525
Elsewhere in UK	0.13% 2	0.07% 1	1.31% 20	14.73% 224	0.07% 1	0.07% 1	81.92% 1246	1.71% 26	1521
								answered	1608
								skipped	10

9. What is your main reason for travelling to these places?

Answer Choices	To / from paid or voluntary work	Travel during the course of employment (e.g. meetings)	To / from education	Shopping	To visit friends or family	Other leisure activity (e.g. cinema, entertainment, sports, eating out etc.)	For health or medical appointments	Other	Prefer not to say	Response Total
Manchester city centre	16.46% 255	10.72% 166	0.84% 13	25.69% 398	5.55% 86	36.35% 563	1.36% 21	1.87% 29	1.16% 18	1549
Elsewhere in Manchester	13.74% 202	11.16% 164	0.75% 11	14.35% 211	24.01% 353	26.19% 385	2.18% 32	5.58% 82	2.04% 30	1470
Rochdale	8.20% 100	7.05% 86	0.25% 3	20.26% 247	12.39% 151	17.80% 217	4.27% 52	21.90% 267	7.88% 96	1219
Bury	8.82% 132	4.34% 65	0.80% 12	54.61% 817	7.29% 109	17.85% 267	1.14% 17	3.61% 54	1.54% 23	1496
Ramsbottom	5.38% 79	3.34% 49	0.95% 14	28.39% 417	11.23% 165	38.33% 563	1.50% 22	8.58% 126	2.31% 34	1469
Rawtenstall	9.44% 146	3.49% 54	0.97% 15	50.55% 782	8.14% 126	18.55% 287	3.49% 54	4.33% 67	1.03% 16	1547
Bacup	8.68% 110	5.29% 67	0.71% 9	20.36% 258	14.76% 187	13.58% 172	3.16% 40	26.12% 331	7.34% 93	1267
Haslingden	7.13% 99	4.11% 57	2.31% 32	29.18% 405	15.27% 212	13.40% 186	5.19% 72	19.31% 268	4.11% 57	1388
Elsewhere in Rossendale	6.38% 92	4.44% 64	0.90% 13	16.92% 244	19.42% 280	29.26% 422	2.57% 37	16.99% 245	3.12% 45	1442
Elsewhere in Lancashire	11.06% 164	7.01% 104	1.01% 15	8.36% 124	16.79% 249	38.10% 565	2.97% 44	12.34% 183	2.36% 35	1483
Elsewhere in UK	8.98% 134	8.71% 130	0.47% 7	2.21% 33	28.89% 431	35.72% 533	0.67% 10	12.60% 188	1.74% 26	1492
									answered	1609

9. What is your main reason for travelling to these places?

skipped

9

10. If a better bus service was available for your journey(s) to the following locations how likely would you be to use it? Please rate on a scale from 1 = very unlikely to 5 = very likely.

Answer Choices	1 - very unlikely	2 - unlikely	3 - neither likely or unlikely	4 - likely	5 - very likely	Response Total
Manchester city centre	16.52% 261	10.25% 162	15.76% 249	26.39% 417	31.08% 491	1580
Elsewhere in Manchester	23.56% 361	18.54% 284	18.02% 276	19.84% 304	20.04% 307	1532
Rochdale	36.72% 520	20.90% 296	19.56% 277	11.37% 161	11.44% 162	1416
Bury	22.23% 341	14.93% 229	16.82% 258	25.49% 391	20.53% 315	1534
Ramsbottom	22.79% 346	16.01% 243	18.84% 286	22.53% 342	19.83% 301	1518
Rawtenstall	26.22% 402	16.57% 254	18.59% 285	18.79% 288	19.83% 304	1533
Bacup	35.68% 506	22.07% 313	20.45% 290	11.35% 161	10.44% 148	1418
Haslingden	32.36% 475	21.73% 319	21.53% 316	11.92% 175	12.47% 183	1468
Elsewhere in Rossendale	27.38% 408	18.52% 276	22.82% 340	18.39% 274	12.89% 192	1490
Elsewhere in Lancashire	28.80% 436	20.87% 316	17.24% 261	17.90% 271	15.19% 230	1514
Elsewhere in UK	38.51% 580	20.78% 313	14.54% 219	12.62% 190	13.55% 204	1506
					answered	1603
					skipped	15

11. If a new rail service was available for your journeys(s) to the following locations how likely would you be to use it? Please rate on a scale from 1 = very unlikely to 5 = very likely.

Answer Choices	1 - very unlikely	2 - unlikely	3 - neither likely or unlikely	4 - likely	5 - very likely	Response Total
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11. If a new rail service was available for your journeys(s) to the following locations how likely would you be to use it? Please rate on a scale from 1 = very unlikely to 5 = very likely.

Manchester city centre	9.11% 145	1.76% 28	3.02% 48	16.22% 258	69.89% 1112	1591
Elsewhere in Manchester	11.17% 173	3.94% 61	8.07% 125	21.30% 330	55.52% 860	1549
Rochdale	22.52% 320	14.14% 201	20.06% 285	15.34% 218	27.94% 397	1421
Bury	10.51% 163	4.38% 68	8.25% 128	26.82% 416	50.03% 776	1551
Ramsbottom	13.81% 210	7.96% 121	11.64% 177	22.68% 345	43.92% 668	1521
Rawtenstall	21.34% 325	11.62% 177	15.63% 238	14.25% 217	37.16% 566	1523
Bacup	31.56% 451	15.19% 217	21.48% 307	10.01% 143	21.76% 311	1429
Haslingden	28.96% 424	16.60% 243	20.77% 304	10.38% 152	23.29% 341	1464
Elsewhere in Rossendale	22.09% 328	11.78% 175	19.06% 283	17.91% 266	29.16% 433	1485
Elsewhere in Lancashire	14.08% 212	6.97% 105	13.01% 196	26.96% 406	38.98% 587	1506
Elsewhere in UK	11.39% 172	6.03% 91	11.66% 176	21.26% 321	49.67% 750	1510
					answered	1606
					skipped	12




12. If a new Metrolink service was available for your journey(s) to the following locations how likely would you be to use it? Please rate on a scale from 1 = very unlikely to 5 = very likely.

Answer Choices	1 - very unlikely	2 - unlikely	3 - neither likely or unlikely	4 - likely	5 - very likely	Response Total
Manchester city centre	9.24% 147	3.46% 55	5.47% 87	18.29% 291	63.54% 1011	1591
Elsewhere in Manchester	11.21% 174	4.90% 76	8.51% 132	22.16% 344	53.22% 826	1552
Rochdale	22.23% 321	10.46% 151	21.40% 309	15.72% 227	30.19% 436	1444
Bury	11.25% 174	4.14% 64	10.15% 157	25.60% 396	48.87% 756	1547
Ramsbottom	13.57% 207	6.82% 104	12.52% 191	22.49% 343	44.59% 680	1525

12. If a new Metrolink service was available for your journey(s) to the following locations how likely would you be to use it? Please rate on a scale from 1 = very unlikely to 5 = very likely.

Rawtenstall	20.04% 305	9.59% 146	15.64% 238	15.64% 238	39.09% 595	1522
Bacup	27.06% 390	14.09% 203	21.79% 314	12.56% 181	24.50% 353	1441
Haslingden	23.82% 347	14.34% 209	22.51% 328	11.60% 169	27.73% 404	1457
Elsewhere in Rossendale	19.31% 287	9.62% 143	20.73% 308	18.03% 268	32.30% 480	1486
Elsewhere in Lancashire	15.61% 236	8.86% 134	16.01% 242	21.69% 328	37.83% 572	1512
Elsewhere in UK	17.45% 263	9.75% 147	15.13% 228	17.12% 258	40.54% 611	1507
					answered	1605
					skipped	13

13. Would you support a new train service that helped to link Rawtenstall, Ramsbottom, Bury and Manchester? If you respond @SQ@No or Don@SQ@t know@SQ@ please continue to Q3A.

Answer Choices			Response Percent	Response Total
1	Yes		85.81%	1379
2	No		11.26%	181
3	Don't know		2.92%	47
			answered	1607
			skipped	11

4. Perceptions of transport

15. How satisfied are you with the following aspects of the road network in Rossendale and Bury?

Answer Choices	Very satisfied	Fairly satisfied	Neither satisfied or dissatisfied	Fairly dissatisfied	Very dissatisfied	Doesn't apply / don't know	Response Total
Journey times	3.07% 49	24.86% 397	19.10% 305	27.80% 444	22.98% 367	2.19% 35	1597

15. How satisfied are you with the following aspects of the road network in Rossendale and Bury?

Reliability	3.47% 55	24.89% 395	23.50% 373	25.46% 404	18.97% 301	3.72% 59	1587
Information e.g. signposts	7.61% 121	38.77% 616	34.55% 549	9.44% 150	6.10% 97	3.52% 56	1589
The quality of the road surface	1.07% 17	8.02% 128	7.52% 120	23.93% 382	57.71% 921	1.75% 28	1596
Safety	3.72% 59	24.29% 385	32.62% 517	21.39% 339	15.46% 245	2.52% 40	1585
The local road network overall	2.14% 34	20.24% 322	22.00% 350	28.79% 458	25.27% 402	1.57% 25	1591
						answered	1604
						skipped	14







16. How satisfied are you with the following aspects of the bus network in Rossendale and Bury?

Answer Choices	Very satisfied	Fairly satisfied	Neither satisfied or unsatisfied	Fairly dissatisfied	Very dissatisfied	Doesn't apply / don't know	Response Total
Journey times	3.52% 56	19.35% 308	18.03% 287	18.72% 298	18.03% 287	22.36% 356	1592
Reliability	3.34% 53	20.04% 318	21.87% 347	15.94% 253	14.93% 237	23.88% 379	1587
Information	4.68% 74	23.72% 375	24.86% 393	13.60% 215	9.55% 151	23.59% 373	1581
Safety	7.32% 115	30.79% 484	28.50% 448	4.45% 70	4.26% 67	24.68% 388	1572
Availability of routes	2.59% 41	14.71% 233	17.68% 280	21.34% 338	22.85% 362	20.83% 330	1584
Frequency of services	2.90% 46	16.54% 262	17.61% 279	20.20% 320	21.34% 338	21.40% 339	1584
Connections to other forms of public transport e.g. rail	2.22% 35	8.77% 138	16.01% 252	20.71% 326	32.40% 510	19.89% 313	1574
Quality& cleanliness of busses	10.36% 163	34.20% 538	21.87% 344	6.04% 95	3.75% 59	23.78% 374	1573
The bus service overall	3.93% 62	21.83% 344	23.22% 366	17.32% 273	11.99% 189	21.70% 342	1576
						answered	1598









16. How satisfied are you with the following aspects of the bus network in Rossendale and Bury?

	skipped	20
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17. Currently, how often do you expect you will visit or travel on the East Lancashire Railway?

Answer Choices			Response Percent	Response Total
1	More than once a week		10.61%	169
2	Between once a week and once a fortnight		9.35%	149
3	Between once a fortnight and once a month		12.05%	192
4	Less than once a month but more than once a year		22.60%	360
5	Around once a year		24.98%	398
6	Never		20.40%	325
			answered	1593
			skipped	25








19. Please indicate your age group

Answer Choices			Response Percent	Response Total
1	under 18		0.19%	3
2	18-24		2.36%	38
3	25-34		11.80%	190
4	35-44		20.87%	336
5	45-54		23.85%	384
6	55-64		20.12%	324
7	65-74		15.34%	247
8	75+		5.47%	88
			answered	1610
			skipped	8







20. What is your gender?

Answer Choices			Response Percent	Response Total
1	Male		50.44%	811
2	Female		47.39%	762
3	Other		0.12%	2
4	Prefer not to say		2.05%	33
			answered	1608
			skipped	10












21. What is your preferred sexuality?

Answer Choices			Response Percent	Response Total
1	Heterosexual		83.71%	1336
2	Gay		2.44%	39
3	Lesbian		0.50%	8
4	Bisexual		1.25%	20
5	Asexual		0.19%	3
6	Other		0.50%	8
7	Prefer not to say		11.40%	182
			answered	1596
			skipped	22









22. Please indicate your ethnic origin

Answer Choices			Response Percent	Response Total
1	White		65.26%	1048
2	British		24.78%	398
3	Irish		0.87%	14
4	Other		0.25%	4
5	Asian or Asian British		0.56%	9
6	Indian		0.12%	2


22. Please indicate your ethnic origin

7	Pakistani		0.62%	10
8	Bangladeshi		0.12%	2
9	Chinese		0.19%	3
10	Any other Asian background		0.00%	0
11	Mixed		0.19%	3
12	White and Black Caribbean		0.12%	2
13	White and Black African		0.06%	1
14	White and Asian		0.37%	6
15	Any other mixed background		0.25%	4
16	Black or Black British		0.12%	2
17	Caribbean		0.00%	0
18	African		0.00%	0
19	Any other Black background		0.00%	0
20	Other Ethnic Group		0.00%	0
21	Any other ethnic group		0.06%	1
22	I do not wish to disclose my ethnic origin		6.04%	97
			answered	1606
			skipped	12









23. Please state your religion

Answer Choices			Response Percent	Response Total
1	Christian		46.40%	742
2	Muslim		0.94%	15
3	Jewish		0.25%	4
4	Hindu		0.06%	1
5	Buddhist		0.50%	8
6	Atheist		6.69%	107
7	No religion		31.89%	510
8	Other		1.94%	31



23. Please state your religion

9	9. Prefer not to say		11.32%	181
			answered	1599
			skipped	19

24. Please indicate your employment status

Answer Choices			Response Percent	Response Total
1	Full time employed		53.99%	867
2	Part time employed		9.53%	153
3	Retired		23.16%	372
4	Unemployed		0.81%	13
5	Self employed		7.29%	117
6	Student		1.31%	21
7	Carer		0.56%	9
8	Other		3.36%	54
			answered	1606
			skipped	12

25. Do you consider yourself to have a disability?

Answer Choices			Response Percent	Response Total
1	Yes		11.85%	190
2	No		88.15%	1413
			answered	1603
			skipped	15

Transport Connectivity Survey - BUSINESSES

1. Forward

1. I confirm that I wish to submit the information entered into this form to Rossendale Borough Council and Lancashire County Council and SYSTRA. I give my consent for my responses to be used as described above.				
Answer Choices			Response Percent	Response Total
1	Yes	<div></div>	100.00%	35
			answered	35
			skipped	1

2. Introduction

2. Are you responding as: Please choose the option that best applies to you. This information will be used to understand how responses to the consultation differ depending on the areas businesses are based.				
Answer Choices			Response Percent	Response Total
1	A representative of a business or organisation based in Rossendale or Bury	<div></div>	87.88%	29
2	A representative of a business or organisation based outside Rossendale or Bury	<div></div>	12.12%	4
			answered	33
			skipped	3

3. Please can you enter the first part of your postcode where your business / organisation is based. For example: -If your postcode is OL13 0BB, you would enter OL13 0-If your postcode is BL9 0SW, you would enter BL9 0-if your postcode is BB4 6QU, you would enter BB4 6 This information will be used to understand how responses to the consultation differ depending on the areas people live and businesses are based.		
Answer Choices	Post Code	Response Total
Post Code	100.00% 32	32
		answered
		32
		skipped
		4

3. About your business / organisation

4. In which sector does your business operate?				
Answer Choices			Response Percent	Response Total
1	Accommodation & food services	<div><div></div></div>	3.13%	1
2	Agriculture, forestry & fishing	<div><div></div></div>	3.13%	1
3	Arts, entertainment, recreation and other services	<div><div></div></div>	9.38%	3
4	Business administration and support services	<div><div></div></div>	3.13%	1
5	Construction	<div><div></div></div>	6.25%	2
6	Education		0.00%	0
7	Finance & insurance	<div><div></div></div>	6.25%	2
8	Health		0.00%	0
9	Information & communication	<div><div></div></div>	3.13%	1
10	Mining, quarrying and utilities		0.00%	0
11	Motor trades		0.00%	0
12	Production	<div><div></div></div>	3.13%	1
13	Professional, scientific & technical	<div><div></div></div>	9.38%	3
14	Property	<div><div></div></div>	9.38%	3
15	Public administration and defence (including local authorities)		0.00%	0
16	Retail	<div><div></div></div>	12.50%	4
17	Third sector/charity	<div><div></div></div>	3.13%	1
18	Transport	<div><div></div></div>	3.13%	1
19	Storage (inc. postal)		0.00%	0
20	Wholesale	<div><div></div></div>	3.13%	1
21	Other	<div><div></div></div>	21.88%	7
			answered	32
			skipped	4

5. Approximately how many people does your business / organisation employ, including yourself?

Answer Choices			Response Percent	Response Total
1	Sole trader		15.63%	5
2	2 – 10		53.13%	17
3	11 – 50		15.63%	5
4	51 – 100		12.50%	4
5	101 – 200		0.00%	0
6	201 – 500		0.00%	0
7	Over 500		3.13%	1
			answered	32
			skipped	4

6. Approximately how many people does your business / organisation employ who live in the Rossendale and Bury districts?

Answer Choices			Response Percent	Response Total
1	0-10		78.13%	25
2	11 - 50		12.50%	4
3	51-100		3.13%	1
4	101 – 200		0.00%	0
5	201 – 500		0.00%	0
6	Over 500		6.25%	2
			answered	32
			skipped	4

7. Approximately what percentage of your employees travel to work by the following types of transport? If you don't know or are unsure please skip to the next question.

Answer Choices	%	Response Total
Car / van / motorbike	100.00% 28	28
Public transport	100.00% 19	19
Walk / Cycle	100.00% 18	18













7. Approximately what percentage of your employees travel to work by the following types of transport? If you don't know or are unsure please skip to the next question.

	answered	29
	skipped	7

8. Approximately what percentage of your customers travel to your business / organisation by the following types of transport? If you don't know or are unsure please skip to the next question.

Answer Choices	%	Response Total
Car / van / motorbike	100.00% 24	24
Public transport	100.00% 15	15
Walk / Cycle	100.00% 15	15
	answered	24
	skipped	12

9. What do you think are the main aspects relating to the bus service which prevent your employees from travelling to work by bus? (please tick all that apply)

Answer Choices			Response Percent	Response Total
1	Journey times		50.00%	16
2	Reliability		43.75%	14
3	Information		6.25%	2
4	Safety		6.25%	2
5	Availability of suitable routes		53.13%	17
6	Availability of direct routes		34.38%	11
7	Distance to/from bus stops at either end		31.25%	10
8	Frequency of services		25.00%	8
9	Connections between public transport types e.g. bus and train		21.88%	7
10	Cost		31.25%	10
11	Quality & cleanliness of buses		6.25%	2
12	Other (please specify):		25.00%	8
			answered	32

9. What do you think are the main aspects relating to the bus service which prevent your employees from travelling to work by bus? (please tick all that apply)

4

Other (please specify): (8)

1	13/04/2022 14:31 PM ID: 189314686	hhh
2	12/05/2022 22:40 PM ID: 191223587	Employee disability
3	13/05/2022 04:02 AM ID: 191226622	Can't take bike on bus
4	13/05/2022 13:06 PM ID: 191257018	Roads - congestion
5	21/05/2022 12:00 PM ID: 191827743	Need vehicles for daily work
6	26/05/2022 17:34 PM ID: 192186492	Not a problem
7	05/06/2022 21:02 PM ID: 192640180	
8	19/06/2022 12:06 PM ID: 193680213	Convenience of being able to drive

10. What do you think are the main aspects relating to the train/Metrolink service which prevent your employees from travelling to work by train or Metrolink? (please tick all that apply)

Answer Choices			Response Percent	Response Total
1	Journey times	<div><div></div></div>	19.35%	6
2	Reliability	<div><div></div></div>	19.35%	6
3	Information	<div><div></div></div>	3.23%	1
4	Safety	<div><div></div></div>	16.13%	5
5	Availability of suitable routes	<div><div></div></div>	61.29%	19
6	Availability of direct routes	<div><div></div></div>	51.61%	16
7	Distance to/from train stations at either end	<div><div></div></div>	41.94%	13
8	Frequency of services	<div><div></div></div>	19.35%	6
9	Connections between public transport types e.g. bus and train	<div><div></div></div>	19.35%	6
10	Cost	<div><div></div></div>	32.26%	10
11	Quality & cleanliness of buses	<div><div></div></div>	3.23%	1
12	Other (please specify):	<div><div></div></div>	29.03%	9

10. What do you think are the main aspects relating to the train/Metrolink service which prevent your employees from travelling to work by train or Metrolink? (please tick all that apply)

	answered	31
	skipped	5

Other (please specify): (9)

[illegible]

11. Would you support a new train service that helped to link areas between Rawtenstall, Ramsbottom, Bury and Manchester?

Answer Choices			Response Percent	Response Total
1	Yes	<div><div></div></div>	75.00%	24
2	No	<div><div></div></div>	21.88%	7
3	Don't know	<div><div></div></div>	3.13%	1
			answered	32
			skipped	4